



Bulletin 2015-22

December 15, 2015

AUC Rule 002: Service Quality and Reliability Performance Monitoring and Reporting for Owners of Electric Distribution Systems and for Gas Distributors

The Alberta Utilities Commission has been working with stakeholders to address further refinements to AUC Rule 002: *Service Quality and Reliability Performance Monitoring and Reporting for Owners of Electric Distribution Systems and for Gas Distributors* (Rule 002). This work included a review of the requirements for service quality measurement and the reporting under performance-based regulation.

As a result of the review the Commission approved changes to Rule 002 on December 8, 2015, with an effective date of January 1, 2016.

The process for reviewing and revising Rule 002 is ongoing. Further discussion may occur during the owners' annual Rule 002 review meetings to be scheduled for April 2016.

The AUC will be posting the comments received from stakeholders, along with the AUC's responses on the AUC's website under the tab Rule Development, Rule 002 & 003 – Service Quality & Reliability area.

The AUC thanks stakeholders for their time and participation in the consultation process and for their efforts in reviewing and providing comments on the proposed changes to the rule.

Any questions related to Rule 002 can be directed to Andrea Laroija at 403-592-4411.

(Original signed by)

Robert D. Heggie
Chief Executive