

## Bulletin 2018-01

February 28, 2018

### **New redesigned website**

The Alberta Utilities Commission will launch its new website on March 10, 2018. The new site will be available through the current website address found at [www.auc.ab.ca](http://www.auc.ab.ca).

It has been more than 10 years since the AUC was formed and the current website released. Many things have changed in the last 10 years, including technology and how people access information online. The new website content accommodates the way people now read material online and require access to information, and will also direct our key audiences more quickly and effectively to the information they are seeking. The significant changes to the navigation, design and content of the new website incorporates extensive feedback provided by industry representatives, ratepayers and landowners through surveys, focus groups and meetings.

Some of the most notable changes to the website include:

- Access to key and commonly accessed information on the new industry reference page.
- Clear information about, and easy access to, the eFiling System.
- Clear guidance about how landowners can provide input into the review of utility projects.
- Access to current rates and general information about how rates are determined.
- A new compliance and enforcement page to explain the AUC's role and functions.
- Clear review process steps and information about what happens at a hearing.
- Core regulatory documents, reporting information, acts and regulations all found in one central location called regulatory documents that users can sort and filter.
- New featured projects pages and highlighted applications.
- Responsive website that will be easier to read and navigate on a mobile device such as a phone or tablet.

If you have saved or shared links to notices, decisions and other approvals the links will remain the same. However, links to other content and sections of our website will have a new address and will need to be updated. We hope you find the site visually appealing, and are able to access content and material with ease.

If you have comments or questions about the new website, please contact Lorena Charest at 403-592-4427 or email [webmaster@auc.ab.ca](mailto:webmaster@auc.ab.ca).

Sincerely,  
Robert D. Heggie  
Chief Executive