

# Bulletin 2020-09

March 24, 2020

## **Amendments to AUC Rule 003**

On March 23, 2020, the Alberta Utilities Commission approved amendments to Rule 003: *Service Standards for Energy Service Providers*, with an effective date of March 23, 2020. The changes reduce reporting requirements to increase efficiency and reduce regulatory burden.

### **Background**

In 2019 the Alberta Utilities Commission initiated a rule-review process in which it sought feedback from stakeholders on AUC staff's proposed elimination of extraneous reporting requirements, and stakeholders' experiences with the AUC's specified penalties program. This review process resulted in changes to Rule 002: *Service Quality and Reliability Performance Monitoring and Reporting for Owners of Electric Distribution Systems and for Gas Distributors*, Rule 032: *Specified Penalties for Contravention of AUC Rules* and Rule 003, effective January 1, 2020.

### **An update to Rule 003**

In alignment with the AUC's strategic plan theme to increase efficiency and to limit regulatory burden, the AUC has approved additional changes to reduce reporting requirements under Rule 003. Specifically, reporting under Section 3.4.3 is no longer required. The AUC has updated the reporting templates to reflect this change.

Entities may still provide the AUC a self-disclosure statement as outlined in sections 5(4) and 5(5) of Rule 032. These self-disclosure statements can be sent to the enforcement division at [enforcement@auc.ab.ca](mailto:enforcement@auc.ab.ca).

AUC staff will continue consultation in 2020, through stakeholder meetings and the AUC Engage webpage to identify further regulatory efficiencies.

Any questions related to this bulletin should be directed to Andrea Laroiya at [regulatorypolicy@auc.ab.ca](mailto:regulatorypolicy@auc.ab.ca) or 403-592-4411.

Douglas A. Larder, QC  
General Counsel