



Customer Complaint Form

AUC Edmonton Office, 10th floor, 10055 – 106 Street, Edmonton, Alberta T5J 2Y2
 Telephone: (780) 427-4903 Fax: (780) 427-6970

CUSTOMER INFORMATION	
*Name:	
*Address:	
Land Location: (if different than above address)	
*City:	
*Postal Code:	
Phone Number (Home): ()	
Other Contact Number: ()	
E-mail Address:	
ACCOUNT INFORMATION	
*Account Holders Name:	
*Account Number:	
Site ID (if known):	
*Please provide a detailed explanation of your concerns and include any details from your contact with your utility provider. Please indicate what assistance you require from the AUC (use back of form if you require additional space)	
I give permission to the Alberta Utilities Commission to investigate my concerns with the Utility Company and have access to my account information.	
*Signature:	Date:
<p>The personal information collected on this form is for the purpose of investigating individuals concerns with the Utility Company. This information is collected under the authority of the Alberta Utilities Commission Act that mandates the programs and services offered by the AUC and the Alberta Freedom of Information and Protection of Privacy Act. If you have any questions about the collection and use of this information, contact The Utilities Concerns Line at (780) 427-4903 for toll free dial 310-0000 first.</p> <p>* Indicates required field</p>	

Additional Comments

