

Bulletin 2014-14

November 17, 2014

Stakeholder consultation on AUC Rule 002: Service Quality and Reliability Performance Monitoring and Reporting for Owners of Electric Distribution Systems and for Gas Distributors

The Alberta Utilities Commission (AUC or the Commission) is inviting written comments from interested parties as it revises AUC Rule 002: *Service Quality and Reliability Performance Monitoring and Reporting for Owners of Electric Distribution Systems and for Gas Distributors* (Rule 002).

The proposed revisions to Rule 002 reflect consultation undertaken by Commission staff with staff of electric and gas distribution utilities, and representatives and staff of the Office of the Utilities Consumer Advocate, the Industrial Power Consumers Association of Alberta and the City of Calgary.

The AUC thanks stakeholders for their time and participation in the consultation process. The AUC is now seeking comments from stakeholders regarding the proposed revisions to Rule 002. This bulletin, along with the proposed draft version of Rule 002 and a table for providing comment, will be posted on the AUC website under the Rule Development tab, Rule 002 & 003 – [Service Quality & Reliability](#) area. Parties who wish to provide written comments on the revisions to Rule 002 should do so using the table for providing comment. All written submissions are to be directed to Andrea Laroiya, a senior advisor in the AUC's regulatory policy division at regulatorypolicy@auc.ab.ca by **12 p.m. (noon)** on **November 24, 2014**.

Once comments have been received and reviewed, the Commission will proceed to finalize the revisions to Rule 002 prior to January 1, 2015.

Any questions related to this consultation should be directed to Andrea Laroiya at 403-592-4411.

(original signed by)

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