



Page: 1
Effective: 2021-01-01
Supersedes: 2020-08-01

SCHEDULE OF SUPPLEMENTARY SERVICE CHARGES

1.0 APPLICABILITY

The following Supplementary Service Charges are applicable to every Customer and Retailer within the Company's service area, unless otherwise specified.

2.0 SCHEDULE OF CHARGES

All charges and provisions of the Customer's applicable price schedule shall apply in addition to the following charges for the service being provided:

APPLICATION	FEE
(a) SETUP FEE This fee applies when a new Customer takes service at a Site and requests the setup during the Company's regular business hours. This fee does not apply to street light and private light accounts.	\$15.00 per Site
(b) RETAILER RE-ENROLLMENT FEE This fee applies when a Retailer finds that it has enrolled an incorrect Site and the Company initiates a re-enrollment of the Customer back to the previous Retailer. This fee will be assessed to the Retailer that made the error.	\$15.00 per Site
(c) REVOKE DE-SELECT This fee applies if the Company has already processed the initial de-select request. This fee will be assessed to the Retailer that requested the initial de-select	\$15.00 per Site
(d) RECONNECTION, DISCONNECTION OF SERVICE AND RIGHT OF ACCESS (FAILED ATTEMPT/NO ACCESS FEE)	
(1) Reconnection of electric service to any premises during the Company's regular business hours	Company's actual costs (\$131.00 minimum)
(2) Rush disconnection of electric service to any premises during Company's regular business hours, if requested by the Customer	Company's actual costs (\$131.00 minimum)
(3) Reconnection of electric service to any premises after the Company's regular business hours, if requested by the Customer	Company's actual costs (\$131.00 minimum)
(4) Disconnection of electric service to any premises after the Company's regular business hours, if requested by the Customer	Company's actual costs (\$131.00 minimum)
(5) Failed attempts due to lack or prevention of access to disconnect electric service to any premises, or to install, maintain, replace, test, monitor, read or remove the Company's facilities during or after the Company's normal business hours	Company's actual costs (\$131.00 minimum)
(e) REQUEST FOR INTERVAL METER Customer request for interval metering (for Operating Load under 500 kW): Capital and installation appropriate communication facilities and service (Ethernet, cellular, or satellite); plus monthly communication charges.	Cost of material and installation; plus \$77.00 per month per meter for ongoing operating and maintenance costs



Page: 2
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APPLICATION		FEE
(f) SUPPLEMENTARY METER READS ^{1/} This fee applies for additional meter reads above the Company's standard meter read practices.		
(1) Conventional meter reads (AMR)		\$9.00 per read per meter
(2) Conventional meter reads (non AMR):		
(i) Meter read to any premises during the Company's normal business hours		\$131.00 per read per meter
(ii) Meter read to any premises after the Company's normal business hours		Company's actual costs (\$131.00 minimum)
(g) BILLING and METER DISPUTES Review of billing and meter disputes, which may include a meter test as required, in circumstances where the Company has not been responsible for any error:		
(1) Self-Contained Metering		\$176.00 per evaluation
(2) Instrument Transformer Metering		\$381.00 per evaluation
(h) CUSTOMER USAGE INFORMATION REQUESTS This fee applies when the Company is requested to provide Customer Usage Information above the standard service request. Refer to the Alberta Utilities Commission, Rule 010 for further information. This fee will be assessed to the party that is making the request.		\$119.00 per hour (minimum 1 hour)
(i) GENERATING CUSTOMER APPLICATION FEES		
(1) Micro-Generator		\$0.00
(2) Distribution Generator		Company's actual costs \$4,128 minimum per study site
(j) LATE PAYMENT CHARGE		1.5% per month (19.56% per annum)
(k) RETURNED PAYMENT FEE		\$22.00

^{1/} Standard Company Meter Reads:

Interval meters..... Daily
 Conventional meters (AMR and non AMR type)..... Monthly or Bi-monthly