

# Rule 034

## Utility Payment Deferral Program Billing

This rule was approved by the Alberta Utilities Commission on June 29, 2021, with an effective date of June 30, 2021.

---

### 1 Definitions

In this rule;

- (a) “*Commission*” means the Alberta Utilities Commission.
- (b) “*customer bill*” means an invoice issued to an electricity customer or a gas customer.
- (c) “*electricity customer*” means a customer receiving electricity service to whom the rate rider in Subsection 4(2) of the *Utility Payment Deferral Program Regulation* will apply.
- (d) “*gas customer*” means a customer receiving natural gas service to whom the rate rider in Subsection 7(3) of the *Utility Payment Deferral Program Regulation* will apply.
- (e) “*service provider*” has the meaning given under subsections 2(1)(c)(i) to (iii) and Subsection 12(1)(c) of the *Utility Payment Deferral Program Act*.
- (f) “*Utility Deferral Adjustment-Electricity*” or “*Utility Deferral Adjustment-E*” means the Utility Payment Deferral Program rate rider approved under Section 11 of the *Utility Payment Deferral Program Act*.
- (g) “*Utility Deferral Adjustment-Natural Gas*” or “*Utility Deferral Adjustment-NG*” means the Utility Payment Deferral Program rate rider approved under Section 21 of the *Utility Payment Deferral Program Act*.

## 2 Contents of customers' bills

- (1) A bill prepared by a service provider for an electricity customer must indicate separately the following credits or charges:

Utility Deferral Adjustment-Electricity or Utility Deferral Adjustment-E, charged on a per kilowatt-hour basis.

- (2) A bill prepared by a service provider for a gas customer must indicate separately the following credits or charges:

Utility Deferral Adjustment-Natural Gas or Utility Deferral Adjustment-NG, charged on a per gigajoule basis.

## 3 Expiry

This rule expires on June 18, 2022.