

## Audit Report

### AUC Staff Audit Report on Compliance

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To: The Commission

AUC Staff have undertaken an audit of the accompanying statement of The City of Red Deer Electric Light & Power Department (The City) compliance during the period of January 1, 2018, to December 31, 2018, with the *Code of Conduct Regulation*, which came into effect on January 1, 2016.

#### Management's responsibility

Management is responsible for measuring and evaluating The City's compliance with the *Code of Conduct Regulation*, and for preparing The City's statement of compliance as per Subsection 33(2) of the *Code of Conduct Regulation*. Management is also responsible for such internal control as management determines necessary to enable The City's compliance with the *Code of Conduct Regulation*.

#### AUC staff responsibility

Our responsibility is to express an opinion on management's statement based on the evidence obtained. Staff plan and perform this engagement to obtain reasonable assurance about whether management's statement is fairly stated, in all material respects.

This audit provides a high level of assurance, but it is not a guarantee that material instances of non-compliance will be detected when it exists. Instances of non-compliance can arise from fraud or error and are considered material if, individually or in the aggregate, they could reasonably be expected to influence the decisions of users of the audit report. The AUC's compliance audit involves performing procedures to obtain evidence about management's statement of the entity's compliance with the *Code of Conduct Regulation*. The nature, timing and extent of procedures selected depends on our professional judgment, including an assessment of the risks of material misstatement of management's statement, whether due to fraud or error.

#### Audit engagement

AUC staff conducted this audit engagement, required under the *Code of Conduct Regulation*, using a risk-based approach. Under this approach, audit engagement activities were focused on areas where the risk of non-compliance and/or the impact of non-compliance with the *Code of Conduct Regulation* was assessed as high. We then obtained evidence regarding processes The City had in place to ensure compliance with the *Code of Conduct Regulation* and reduce the impact of non-compliance. We then used the evidence to form an opinion, and subsequently report on, the degree to which the processes were implemented and followed. AUC staff believe the evidence obtained is sufficient and appropriate to provide a basis for our opinion. Information relevant to The City's compliance with the *Code of Conduct Regulation* is set out in management's Annual Compliance Report.

### **Qualified opinion**

In our opinion, except for the possible effects of the matter described in the basis for qualified opinion section of this audit report, management's statement that The City complied with specific requirements established in the *Code of Conduct Regulation* during the period of January 1, 2018, to December 31, 2018, is fairly stated, in all material respects.

We do not provide a legal opinion on The City's compliance with the *Code of Conduct Regulation*.

### **Basis for qualified opinion**

Under the *Electric Utilities Act*, The City has assigned Enmax Energy Corporation (EEC) as an Affiliated Provider to deliver regulated rate service to its electricity distribution service customers. The City is not corporately affiliated with EEC or any of EEC's corporate affiliates or related entities.

Outside of the annual Compliance Acknowledgement obtained from EEC and its related entities, The City does not have any reasonable mechanism to prevent or detect instances of non-compliance with the *Code of Conduct Regulation* that could be committed by its affiliated provider. Similarly, during the course of this audit, AUC staff were unable to collect sufficient audit evidence to validate the Compliance Acknowledgement from EEC and its related entities. As such, we are unable to express an opinion with respect to the following sections of the *Code of Conduct Regulation*:

- Section 3.0 Conduct
- Section 4.0 Tying prohibited
- Section 5.0 Transfer of customers
- Section 9.0 Confidentiality of customer information
- Section 10.0 Disclosure of customer information
- Section 12.0 Historical usage information
- Section 18.0 Information sharing
- Section 19.0 Retailer seeking customer information

As part of our planned audit of EEC in 2020, additional audit procedures will be completed to assess compliance with the above sections and validate the Compliance Acknowledgement from The City's affiliated providers. Upon the completion of our audit of EEC, this audit report will be updated to reflect the results of our extended audit procedures.

### **Purpose of the statement**

Management's Annual Compliance Report has been prepared to report to the AUC on complaints or instances of non-compliance with the *Code of Conduct Regulation* during the period of January 1, 2018, to December 31, 2018. As a result, management's statement of compliance may not be suitable for another purpose.

Sincerely,

Fino Tiberi  
Market Oversight and Enforcement  
Alberta Utilities Commission